

## Royal Haskoning Quality, Health & Safety and Environmental Policy Statement

The mission of Royal Haskoning is to create solutions to the sustainable interaction between people and their environment, and in doing so, to ensure the continuity, stability and long term success of the company. We believe that the success of this mission can be aided by committing ourselves to maintaining the highest standards of quality, health & safety, and environmental management in all areas of our business activities. In this respect, we also endeavour to conduct all of our activities in a lawful, ethical, safe, and socially responsible manner.

This means that in the realisation of our aim to provide quality products and services that meet our clients' requirements and add value to their businesses, we:

- Commit ourselves to meet, and act upon, all applicable national and international legal and other relevant requirements in the fields of health & safety and the environment;
- Strive towards the prevention of accidents, material damage and pollution of the environment both in our own office facilities and on our projects by assessing the risks involved and taking appropriate measures to eliminate or reduce them to an acceptable level;
- Consider the health & safety and environmental aspects associated with the provision of our products and services and where appropriate, offer our clients safer and more sustainable and/or environmental friendly solutions;
- Provide safe and healthy workplaces and systems in our offices to both our own employees and to all visitors, including agency and contractor employees;
- Make our employees aware of the quality, health & safety and environmental aspects related to their activities (both in- and out of the office) and provide appropriate training as necessary;
- Actively seek the participation of employees, both formally and informally, through a process of consultation and monitoring so that any issues relating to quality, health & safety and the environment are quickly brought to the attention of the responsible managers;
- Regularly measure client and employee satisfaction and use both this and feedback from other sources to continuously improve our systems and performance;
- Regularly monitor and review our progress in achieving our quality, health & safety and environmental targets;
- Communicate our policies, objectives and results clearly and openly in order to give transparency and confidence towards our customers, stakeholders and employees.

To assist our employees in adhering to the above, Royal Haskoning has developed and implemented in its offices in the Netherlands and the United Kingdom & Republic of Ireland, a QHSE Management System (QMS) which is certified to the ISO 9001, OHSAS 18001 and ISO 14001 quality, health & safety, and environmental standard respectively. The QMS is regularly reviewed by top management and is subject to continuous improvement.

In respect to the latter, we intend for the coming three years to focus on improvements in the following areas:

In all Offices:

- Risk Management in general;
- Raising the perceived level of our overall HSE culture from reactive to proactive (based on our HSE Culture Benchmarking system);

Specifically in our 'Home Countries' Offices:

- Reduction of the impact on the environment due to our own activities by the agreed annual targets, whilst providing enhanced Sustainability and/or Cradle to Cradle solutions on suitable projects for our clients;
- Implementation and certification of the QMS in our offices in Belgium and France;

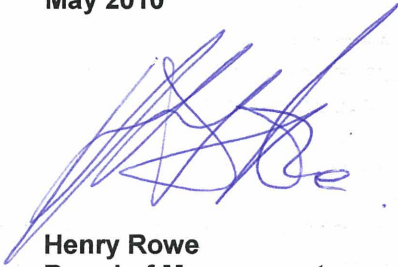
Specifically in our 'International' Offices:

- Implementing the quality management parts of our QMS in all of our other permanent offices throughout the world and inclusion of these offices in our multi-site ISO 9001 quality management system certificate (in so far this is not already the case);
- Tailoring the health & safety and environmental management parts of our QMS to meet the local situation in selected countries, followed by implementation and where feasible, certification to the respective OHSAS 18001 health & safety and ISO 14001 environmental management system standards.

We would remind all employees of their statutory duty to take reasonable care of the health & safety of themselves and others who may be affected by their actions, and to communicate any potentially adverse situations immediately to their colleagues and/or third parties involved in the activity, and/or to their supervisor, or to an appointed health & safety officer as the case may be.

Finally, whilst the Board of Management, Divisional and Corporate & Support Group Directors and all other managers fully recognise and accept that quality, health & safety and the environmental management is an integral part of their role and responsibilities, only with the cooperation, involvement and commitment of every employee, can the objectives of this policy statement be met.

**May 2010**



**Henry Rowe**  
**Board of Management**